



# Integrating Third Parties in BCM

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**Risk Advisory Services**

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## Agenda

- Objective?
- What is a “Third Party”?
- How to integrate third parties based on the BS25999-1?

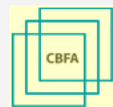
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## Objective

- Recognise risks of inappropriate third party continuity integration
- Integrate third parties in your business continuity management

## Introduction

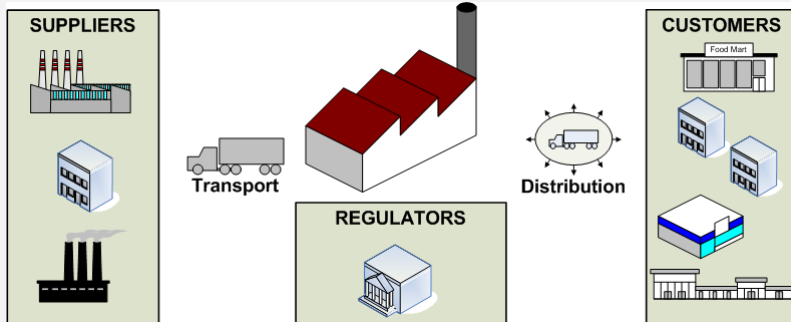
- What is a “Third Party”?  
“Someone other than the principals who are involved in a transaction or process” (WordWeb)



- Does your company has an overview or inventory of all third parties ?

# Introduction

- Categories of Third Parties



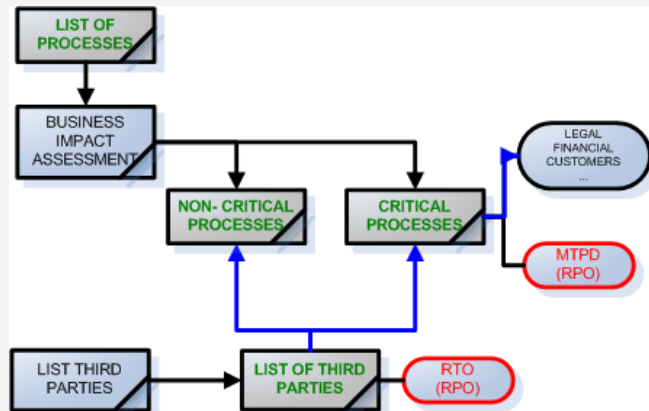
→ Are they all “Critical” from a “continuity” point of view?

# How to integrate third parties based on the BS25999-1?



## BS 25999: Understanding the Organisation

### BUSINESS IMPACT ASSESSMENT

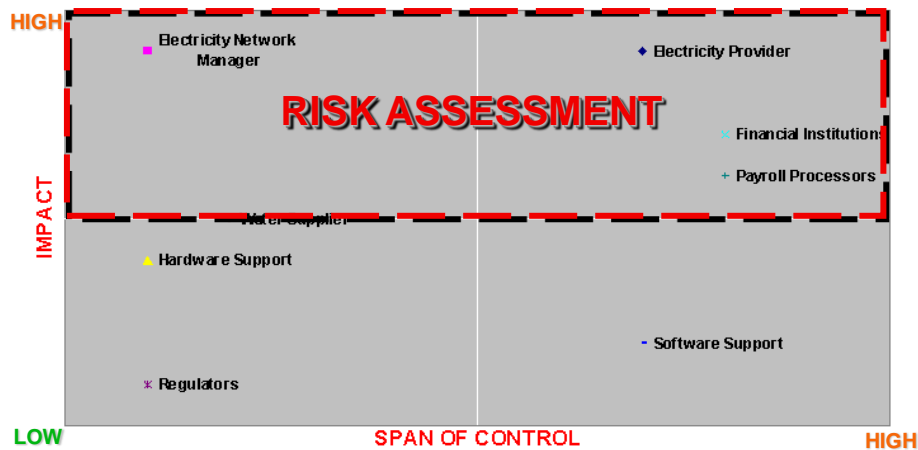


## BS 25999: Understanding the Organisation

### BUSINESS IMPACT ASSESSMENT

- In case of unavailability of the Third Party....
  1. What is the impact?
    - ➔ None, "Non-critical" & "Critical" processes?
  2. What is the span of control?
    - ➔ Do nothing, engage other third party, do it myself?

## BS 25999: Understanding the Organisation



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## BS 25999: Understanding the Organisation

....A MAJOR INCIDENT STRIKES THE THIRD PARTY....

- What are the contractual agreements?
  1. No contract
    - No third party management & process
  2. Contract without “operational” continuity requirements
    - Not a standard contractual requirement for third parties
    - Contracts are sometimes enforced by third parties
  3. Contract with “operational” continuity requirements
    - Force Majeur
    - Audit Clause
    - Testing requirement

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## BS 25999: Understanding the Organisation

.... A MAJOR INCIDENT STRIKES THE THIRD PARTY....

- What are the risks related to the Third Party's "operational" continuity measures?
  1. WHAT? Service Limitations: decrease in service?
  2. WHEN? Prioritisation: What comes first?RTO
  3. WHERE? Geographical distance between sites?
  4. FINANCIAL COMPENSATION?

**RISK PROFILE**

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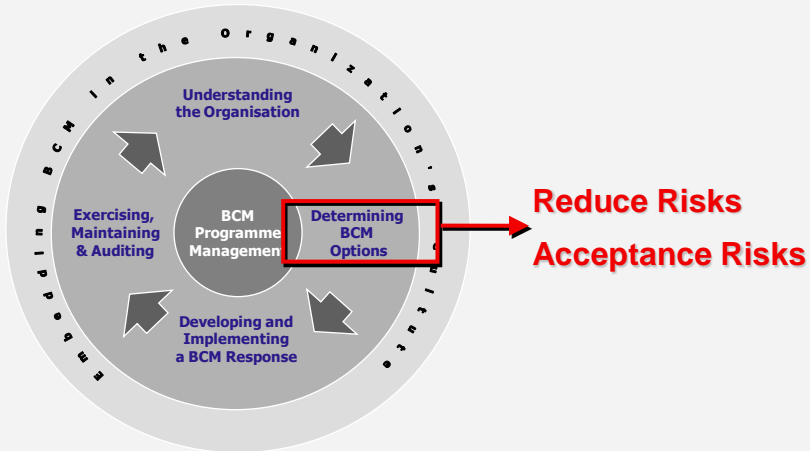
## BS 25999: Understanding the Organisation

.... A MAJOR INCIDENT STRIKES YOUR COMPANY....

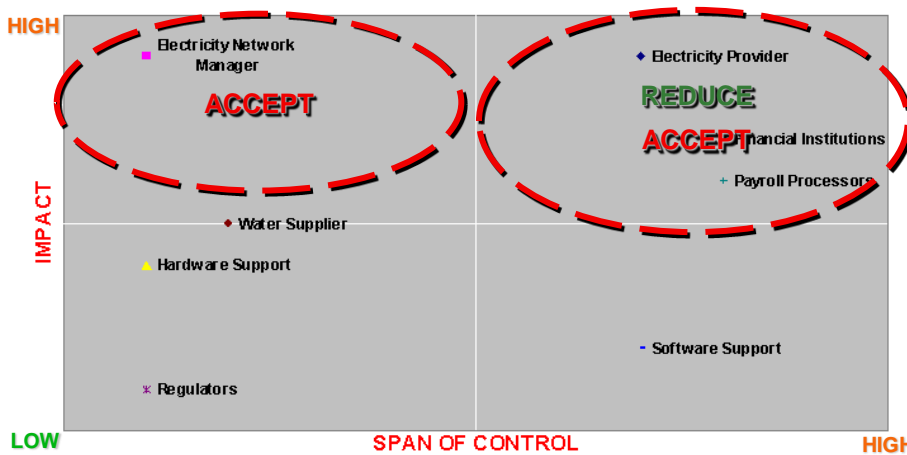
- How does the third party react...
  1. WHAT? Service Limitations: decrease in service?
  2. WHEN? What is the timeframe?
  3. COST?

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# How to integrate third parties based on the BS25999-1?



## BS 25999: Determining BCM Options



## BS 25999: Determining BCM Options

- What are the options?

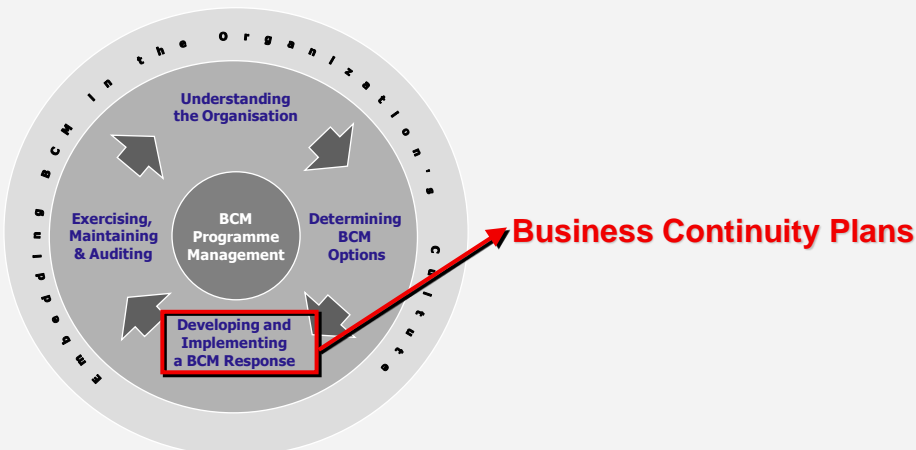
**RECOVER**

1. increasing the third party's continuity measures
2. permanently engaging another third party
3. Alternative actions in case of third party unavailability

**ACCEPT**

1. without further actions
2. with follow-up on third party's continuity measures

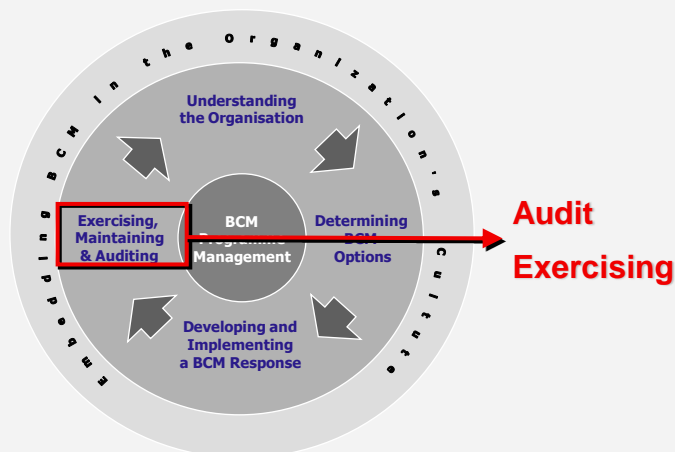
## How to integrate third parties based on the BS25999-1?



## BS 25999: Developing and Implementing a BCM response



## How to integrate third parties based on the BS25999-1?



## BS 25999: Exercising, Maintaining and Auditing

- **Audit**
  - Have the content of Third Party's BCP independently reviewed for:
    - Existence
    - Completeness
    - Accuracy
    - Effectiveness
- **Exercising**
  1. Demand for regular testing of Third Party's BCP
    - ➔ Test reports (scope !!)
  2. Integrated BCP tests

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!! THANK YOU FOR YOUR ATTENTION !!

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